

CURRICULUM VITAE

1. Family name:	Zejnnullahu	
2. First name:	Fakije	
3. Nationality:	Albanian	
4. State:	Kosovar	
5. Gender:	Female	
6. Contact details:		
	<i>Email:</i> fakije.zejnnullahu@ushaf.net	
	<i>Tel:</i> +383-44-367-436	

7. Education level:		
<i>Institution:</i>	Faculty of Economic and Information Technology. European University of Tirana, Albania	
<i>Date of Graduation:</i>	10/07/2018	
<i>Diploma / Doctorate:</i>	Doctor of Science in Information Management Systems	
<i>Institution:</i>	Faculty of Electrical and Computer Engineering. University of Pristina, Kosovo	
<i>Date of Graduation:</i>	01/06/2005	
<i>Diploma / Bachelor & Master</i>	Engineer in Computer Science and Telecommunication	
8. Academic title:	Associate Professor	
<i>Institution:</i>	University of Applied Sciences in Ferizaj	
<i>Date of Habilitation:</i>	14/12/2023	
9. Scientific publications		
Scientific Journals		
<i>Title of the paper</i>	<i>Name of the journal/ Year / Volume / page</i>	Link
Factors Affecting Kosovars to Utilize the Mobile Government Systems in Kosovo	<i>Quality - Access to Success</i> , ISSN:1582-2559, 2024, 25(201), pp. 76–82	doi.org/10.47750/QAS/25.201.09
The Growing Impact of Internet on Food Industry Promotion: Analyzing the Case of Kosovo	<i>Quality - Access to Success</i> , ISSN:1582-2559, 2024, 25(200), pp. 39–47	doi.org/10.47750/QAS/25.200.05
Noise Emission and Quality of Surface of Thermally Modified Silver Fir Wood Planed by Horizontal Milling Machine	<i>Wood Research</i> , ISSN:1336-4561 e-ISSN: 2729-8906, 2023, 68(4), pp. 718–731	doi.org/10.37763/wr.1336-4561/68.4.718731

The estimation of different body dimensions of children aged 6-11 years for the needs of furniture designers	Work ISSN: 1051-9815 Vol.74 No.4, 2024, pp. 1123–1139	DOI: 10.3233/WOR-230435
Exploring e-Government Implementation in Kosova's Food Processing and Agriculture Sector: Challenges and Opportunities	Journal of Advanced Zoology ISSN: 0253-7214 Vol.44 No.03, 2023, pp.672-684	http://jazindia.com/index.php/jaz/article/view/1022
Revolutionizing Food Production In Kosovo: Analyzing The Potential Of E-Governance In Agriculture And Food Processing And	Migration Letters ISSN: 1741-8984 E-ISSN: 1741-8992 Vol 20 No.05, 2023,pp. 783:800	https://doi.org/10.59670/ml.v20i5.4087
Technology Acceptance Model in Focus: Analysis of the Adoption of Electronic G2C Services in Kosova	Migration Letters ISSN: 1741-8984 E-ISSN: 1741-8992 Vol 21 No.1 2024, pp. 451-463	https://migrationletters.com/index.php/ml/article/view/5221
The Design of Urban Traffic in Ferizaj through Operational Research	Scientific Research Publishing – Journal of Computer and Communications ISSN: 2327-5227 Vol.8 No.12, 2020, pp. 40-48	https://www.scirp.org/pdf/jcc_2020121116213904.pdf
Use of Digital Technology in Online Mathematics Teaching during COVID-19 in Kosove	Scientific Research Publishing – Journal of Computer and Communications ISSN: 2327-5227 Vol.10 No.7, 2022, pp. 331-340	https://www.scirp.org/pdf/jss_202072809552032.pdf
Learning Mathematics Online Using Information Technology Tools during COVID-19 in Kosove	Scientific Research Publishing – Journal of Computer and Communications ISSN: 2327-5227, Vol.10 No.4, 2022, pp.63-71	https://www.scirp.org/pdf/jcc_202042216121094.pdf
Mobile Technology bridges the Digital Divide: Case of Kosovo	European Journal of Economics, Law and Social Sciences IIPCCL Publishing ISSN 2519-1284, Vol. 1 No.1, 2017, pp.50-56	https://doaj.org/article/c517f59e5d88477dbb4e0b12cc84b6f3
System for Electronic Archiving of Document in Republic of Kosovo- An Evaluation of	Mediterranean Journal of Social Sciences MCSER Publishing. ISSN 2039-2117	https://www.worldcat.org/title/system-for-electronic-archiving-of-document-in-republic-of-kosovo-an-evaluation-of-
Success Factors- Design-Reality Gap Analysis	Vol 8 No.1, 2017pp. 347-352	success-factors-design-reality-gap-analysis/oclc/8653958611&referer=brief_results

Overview of researches on the Influential Factors of m-Government's Adoption	European Journal of Management and Marketing Studies ISSN: 2501 – 9988 ISSN- L: 2501 – 9988; Vol.2. No.2, 2017, pp.103-121	https://oapub.org/soc/index.php/EJ_MMS/article/view/166
Adoption of mobile government services in the Republic of Kosovo	Balkan Journal of Interdisciplinary Research, IIPCCCL PUBLISHING ISSN 2410-759X (print), ISSN 2411-9725 (online), Vol 3, No. 2 ,2017, pp.104-117	https://iipcccl.org/wp-content/uploads/2017/09/BJIR-Vol.-3-No.-2-September-2017.pdf
Interoperability in e-government services (case study in Kosovo)	Economicus : scientific journal of the Faculty of Economics-Tirana Tiranë- ISSN, 2223-6295, ZDB-ID 25094798. - Vol. 11.2013, pages (149-158)	
Abstracts and publications on International and National Scientific Conferences		
<i>Title Of The Paper</i>	<i>Name of the conference</i>	<i>Place and year</i>
Memory Consumption in Microservices Based and Monolithic Applications	11th Balkan Conference in Informatics (BCI 2025)	Tirana, Albania, 13–15 October 2025
Schema Evolution and Isolation in Decentralized Microservice Datastores: A Controlled Experiment on Service Resilience and Deployment Independence	11th Balkan Conference in Informatics (BCI 2025)	Tirana, Albania, 13–15 October 2025
ICT Knowledge Transfer from the University of Applied Sciences in Ferizaj to the Fitness Industry: A Case Study of Tina Fitness Center	International BASHKENT Conference on Multidisciplinary Studies-IV	Ankara, Türkiye, 2023
Traffic light design through digital circuits and simulation through the Electronic WorkBench program	UBT 10 th International Conference on Business, Technology and Innovation	UBT, Pristina, 2022
Comparison Between Professional 3D Scanning and Free Scanning	6 th International Icontech Conference on Innovative Surveys in Positive Sciences	Rijeka, Croatia, 2022

User Acceptance of m-Government Service in Kosovo	Mobile Government. The World Summit and Global Awards. Conference and Exhibitions	ISBN:987-1-912037-65-0 7-9 May 2017, Brighton, UK, pages (63-79)
System for Electronic Archiving of Document in Republic of Kosovo- An Evaluation of Success Factors- Design-Reality Gap Analysis	6th International Conference on Humanities and Social Sciences, 6th ICHSS 2016	http://iipcccl.org/wp-content/uploads/2017/06/1-6.pdf 10 December 2016; London-UK, ISBN: 978-1-78089-605-2, pages (141-149)
Human Resource Management Information System in the Republic of Kosovo-Evaluation of	Fifth International Conference On: ""Interdisciplinary Studies-Global Challenge 2016	17 December 2016; Tirana-Bialystok (Poland), ISBN: 978-9928-214-44-7, pages (290-298)
success and challenges – An ITPOSMO Approach		
Analysis of Electronic Identity Management in the Republic of Kosovo	International Scientific Conference: "Management of Economic Resources in function of the development of countries in transition"	May 24, 2013; Pristina, ISBN 978-9951-492-07-2, pages(27-28)
The impact of digitization on business strategy	Scientific table	UASF, Ferizaj, 2022
Tourism Strategy of the Municipality of Ferizaj for the Time Period 2022-2026	Workshop	UASF, Ferizaj, 2021
Challenges of the Hospitality and Tourism sector in Kosovo, after the Covid 19 pandemic"	Scientific table	UASF, Ferizaj, 2021
Advancement of Teaching at the University of Applied Sciences in Ferizaj – USHAF	Workshop	Brezovice, 2021
10. Employment:		
<i>Date:</i>	01/10/ 2019 – present	
<i>Place:</i>	Ferizaj	
<i>Institution name:</i>	University of Applied Sciences in Ferizaj	
<i>Position:</i>	Associate Professor, and from 2020-present: Vice-Rector for Digitalization, Innovation and Technology	
<i>Description:</i>	Lecturer of subjects (1) Business Informatics (2) Informatics Skills, (3) Automatic Adjustment/ Control, (4) Programing, (5) Object-Oriented programing, (6) Introduction on Web technologies, (7)Data Bases	
<i>Date:</i>	01/10/2020-30/10/2021	
<i>Place:</i>	Wels	

<i>Institution name:</i>	Austrian School of Applied Studies
<i>Position:</i>	Local Academic Advisor
<i>Description:</i>	Advisor about: Distance learning in higher and continuing education - Development of online and blended learning programs in Kosovo; and Learning Management System implementation in UASF
<i>Date:</i>	31/10/2018 – 30/10/2020
<i>Place:</i>	Pristina
<i>Institution name:</i>	ILIRIA College
<i>Position:</i>	Part-Time Lecturer in Computer Science Faculty
<i>Description:</i>	Lecturer of subjects: (1) Data Bases, (2) Advanced Data bases, (3) Introduction to programming with C#, (4) Web programming, (5) Databases management, and (6) Management Information Systems (MIS)
<i>Date:</i>	01/10/2014 – 01/10/2016
<i>Place:</i>	Prizren
<i>Institution name:</i>	University of Prizren "UKSHIN HOTI"
<i>Position:</i>	Part-Time Lecturer in Computer Science Faculty
<i>Description:</i>	Lecturer of subjects: (1) Software Engineering, (2) Real Time Operating Systems, and (3) Programing in C++. Assistant: Project Management with MS Project
<i>Date:</i>	01/10/2012 - 01/09/2014
<i>Place:</i>	Pristina
<i>Institution name:</i>	AAB College
<i>Position:</i>	Part-Time Lecturer in Computer Science Faculty
<i>Description:</i>	Lecturer of subjects: (1) Software Engineering, (2) Advanced software engineering, and (3) Project Management
<i>Date:</i>	01/09/2005 - 15/06/2008
<i>Place:</i>	Pristina
<i>Institution name:</i>	Universum College
<i>Position:</i>	Information Technology Lecturer
<i>Description:</i>	Teacher of subjects for Information and Communication Technology
<i>Date:</i>	01/10/2005 – present
<i>Place:</i>	Pristina
<i>Institution name:</i>	Kosovo Institute for Public Administration
<i>Position:</i>	Trainer
<i>Description:</i>	Trainer of government officials in: (1) Research Methods and SPSS, (2) Project Management with MS Project (3) e-Government and m-Government, (4) Human Resources Management Information System (5) Electronic archiving and document management System (6) Microsoft Office package
<i>Date:</i>	20/01/2014 - 01/11/2014
<i>Place:</i>	Pristina
<i>Institution name:</i>	Ministry of Public Administration/ Agency of Information Society

<i>Position:</i>	Acting-Director
<i>Description:</i>	Leading the Directorate for Management and Integration of Information Systems.
<i>Date:</i>	01/03/2010 - 20/01/2014
<i>Place:</i>	Pristina
<i>Institution name:</i>	Ministry of Public Administration/ Department of e-Government
<i>Position:</i>	Head of Division for Management and Integration of Information Systems
<i>Description:</i>	Managing and supervise the implementation of e-Government systems
<i>Date:</i>	01/07/2007 - 01/03/2010
<i>Place:</i>	Pristina
<i>Institution name:</i>	Ministry of Public Administration/ Department of Information Technology
<i>Position:</i>	Head of Section for Software Development
<i>Description:</i>	Managing and supervise the software development for needs of institutions
<i>Date:</i>	01/11/2014 –31/10/2019
<i>Place:</i>	Pristina
<i>Institution name:</i>	Ministry of Public Administration/ Agency of Information Society
<i>Position:</i>	Head of Section for Projecting and Management of Information Systems
<i>Description:</i>	Management and projecting of electronic systems implemented within of e-Government
<i>Date:</i>	05/06/2006 - 05/02/2007
<i>Place:</i>	Pristina
<i>Institution name:</i>	UNDP Country Office –Kosovo
<i>Position:</i>	IT Assistant
<i>Description:</i>	Helping on install, operate, and maintain computer networks and communication systems.
<i>Date:</i>	01/09/2005-31/07/2006
<i>Place:</i>	Pristina
<i>Institution name:</i>	Gymnasium "Sami Frasheri"
<i>Position:</i>	Professor
<i>Description:</i>	Information Technology Teacher
<i>Date:</i>	01/09/2004 - 31/07/2005
<i>Place:</i>	Shtime
<i>Institution name:</i>	Gymnasium "Naim Frasheri"
<i>Position:</i>	Professor
<i>Description:</i>	Information Technology Teacher
11. Professional training:	
<i>Title of qualification awarded</i>	Training in the field of scientific research (Certificates)
<i>Institution name:</i>	U.S.Embassy Prishtina, KUSA
<i>Date (from – to)</i>	1-5 July, 2024

<i>Title of qualification awarded</i>	Leadership in Learning (Certifikate)
<i>Institution name:</i>	Kosovo Erasmus+ Office
<i>Date (from – to)</i>	10-11 June, 2024
<i>Title of qualification awarded</i>	Web of Science training
<i>Institution name:</i>	Rachel Mangan Education Specialist, Europe
<i>Date (from – to)</i>	25 November 2023
<i>Title of qualification awarded</i>	Planning and implementation of teaching in Higher Education- Certificate
<i>Institution name:</i>	Center for excellence in teaching, University of Pristina "Hasan Prishtina"
<i>Date (from – to)</i>	28 February, 1, 2 and 3 March 2023
<i>Title of qualification awarded</i>	Teaching in higher education-Certificate
<i>Institution name:</i>	Center for excellence in teaching, University of Pristina "Hasan Prishtina"
<i>Date (from – to)</i>	October 17-20, 2022
<i>Title of qualification awarded</i>	Writing scientific research articles/papers
<i>Institution name:</i>	ResearchCULT and Co-funded by the Erasmus +Programme of the European Union
<i>Date (from – to)</i>	11+13 April, 2022
<i>Title of qualification awarded</i>	Online Training Advanced Features on EBSCOhost Platform
<i>Institution name:</i>	Karolina Podloucka Customer Engagement Manager EBSCO Information Services
<i>Date (from – to)</i>	26 June 2021
<i>Title of qualification awarded</i>	Methods of developing e-Learning modules in Higher and Continuing Education
<i>Institution name:</i>	Austrian School of Applied Studies
<i>Date (from – to)</i>	1-2 February 2021
<i>Title of qualification awarded</i>	Training for quality management and drafting standards for accreditation of university courses for project management and business management
<i>Institution name:</i>	Austrian School of Applied Studies
<i>Date (from – to)</i>	29-30 March, 2021
<i>Title of qualification awarded</i>	Use and administration of Moodle
<i>Institution name:</i>	Austrian School of Applied Studies
<i>Date (from – to)</i>	September 10, 2020
<i>Title of qualification awarded</i>	ICT Project Governance and Management in e- government - Certificate
<i>Institution name:</i>	Crown Agent International Training Center Surrey, <i>United Kingdom</i>
<i>Date (from – to)</i>	3-7 June 2013
<i>Title of qualification awarded</i>	Management Information Systems- Certificate Advanced Topics in Management - Certificate

<i>Institution name:</i>	University for Business and Technology, <i>Pristina</i>
<i>Date (from – to)</i>	June 2008 - December 2008
<i>Title of qualification awarded</i>	e-Government/m-Government and Strategic Planning in PA- Certificate
<i>Institution name:</i>	ReSPA, Danilovgrad, <i>Montenegro</i>
<i>Date (from – to)</i>	27-29 January 2013
<i>Title of qualification awarded</i>	Management Track Program- Certificate
<i>Institution name:</i>	Hope Fellowship, <i>Pristina</i>
<i>Date (from – to)</i>	June 2008 -September 2008
<i>Title of qualification awarded</i>	CISCO: (1) CISCO IT Essentials I, - Certificate (2) CISCO IT Essentials II - Certificate, and (3) CCNA I- Certificate
<i>Institution name:</i>	Open Institute, <i>Pristina</i>
<i>Date (from – to)</i>	March 2007 -September 2007
<i>Title of qualification awarded</i>	Certificate of Authorized Tester of KIPA
<i>Institution name:</i>	Kosovo Institute for Public Administration (KIPA), <i>Pristina</i>
<i>Date (from – to)</i>	18 April 2005 -18 November 2005
<i>Title of qualification awarded</i>	Authorized Tester for ECDL Package of Microsoft Office
<i>Institution name:</i>	ECDL Kosovo, <i>Pristina</i>
<i>Date (from – to)</i>	April 2010 -May 2010
12. Additional information:	

Important participations:

Participation on implementation of software systems realized within e-government project in the Republic of Kosovo (from 2008 to October 2019)

Manager in implementing of the following projects, which have been developed within e-Government

1. The system for electronic archiving of documents
2. Document Management System
3. On-line Business Registration System
4. Vehicle Registration System
5. ID-Card System

Team member for implementation of the following projects, which have been developed within e-Government:

1. Human Resources Management Information System
2. Civil Registration System
3. E-Portal
4. Assets management System
5. System for On-line registration of NGOs
6. Driver's License on-line application System
7. Police's application
8. Project Management System

<i>Organization skills and competences:</i>	Proved managerial and organizational skills; Communication skills; Teaching and motivation; good designer of curriculum; project proposal developing, project management, etc.,		
<i>Computer skills and competences:</i>	<ul style="list-style-type: none">- Programming in C#, C++, and Java- Structured query language (SQL)- HTML- CSS- JavaScript- Visual Studio 2019 & earlier versions- SQL Server Management Studio 2019 & earlier versions- Systems Modeling with StarUML- Visio 2016 & earlier versions- Microsoft Project 2010- SPSS- Office 365(Word, Excel, Access, PowerPoint, Outlook, SharePoint, Teams, Forms etc.)		
	<ul style="list-style-type: none">- Computer Networks		
<i>Language skills: (1 through 5: 1-lowest - 5 fluent)</i>			
<i>Language</i>	<i>Speaking</i>	<i>Written</i>	<i>Reading</i>
English	4	5	5