

Europass Curriculum Vitae

Personal information

First name(s) / Surname(s)	Arta Jashari Goga
Address(es)	12 Qershori Street, Ferizaj, Kosovo
Telephone(s)	Mobile: +383 44 606 467
E-mail	arta.jashari@ushaf.net
Nationality	Albanian
Date of birth	23.08.1989
Gender	Female

Work experience

Dates	2021- Present
Occupation or position held	Assistant Professor
Main activities and responsibilities	Teaching management subjects: Information System Management, E-business, Innovation Management, Project Management.
Name and address of employer	University of Applied Science Ferizaj
Type of business or sector	<i>University</i>
Dates	2016-2021
Occupation or position held	Lecturer
Main activities and responsibilities	Lecturer: Basics of Marketing, International Business, Electronic Business, Management and Sales Techniques, Innovation Management, Project Management.
Name and address of employer	University of Applied Science Ferizaj
Type of business or sector	<i>University</i>
Dates	2013- 2016
Occupation or position held	Teaching assistant
Main activities and responsibilities	Instructions to students in solving problems and illustrating examples from lectures
Name and address of employer	University of Prishtina "Hasan Prishtina"
Type of business or sector	<i>University</i>
Dates	2011
Name and address of employer	Fabrika e Veglave (plus FV)
Type of business or sector	Industry
Dates	July – August 2010
Occupation or position held	Internship
Main activities and responsibilities	Loans analyst
Name and address of employer	Banka Ekonomike
Type of business or sector	Bank

Education

Dates	2013- 2021
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Title of qualification awarded	PhD of Management and Informatics
Principal subjects/occupational skills covered	Management and Informatics
Name and type of organisation providing education and training	Faculty of Economics, University of Prishtina "Hasan Prishtina", Kosovo

Dates 2011- 2013

Title of qualification awarded	Msc. of Management and Informatics
Principal subjects/occupational skills covered	Management and Informatics
Name and type of organisation providing education and training	Faculty of Economics, University of Prishtina "Hasan Prishtina", Kosovo

Dates 2008- 2011

Title of qualification awarded	Bachelor of Management and Informatics
Principal subjects/occupational skills covered	Management and Informatics
Name and type of organisation providing education and training	Faculty of Economics, University of Prishtina, Prishtina, Kosovo

Dates 2005- 2008

Title of qualification awarded	High school Diploma
Principal subjects/occupational skills covered	Mathematical Sciences
Name and type of organisation providing education and training	" Kuvendi i Arbërit " High School, Ferizaj, Kosovo

Courses and trainings

Dates	10 June- 11 June 2024
Type of course/training and host organisation	Technical assistance mission: "Leadership in Learning" Erasmus +

Dates	3 rd June- 7 th June 2024
Type of course/training and host organisation	"Scientific Research" according to the project won by the University of Applied Science Ferizaj. U.S. Embassy Pristina and administered by KUSA through the University support Grant Program.

Dates	18 Koriik- 21 Korrik 2022
Type of course/training and host organisation	"Mësimdhënia në arsimin e lartë", Qendra për Përsosmëri në Mësimdhënie e Universitetit të Prishtinës "Hasan Prishtina".

Dates	May – June 2013
Type of course/training and host organisation	"Entrepreneurship Skills for New Venture Creation", EU-KOSVET VI

Dates	April – July 2013
Type of course/training and host organisation	"Business Administration", Ministry of Labour and Social Welfare

Dates	June – September 2010
Type of course/training and host organisation	"Accounting and financing Training and Internship Program", Association of Finance and Accounting Services - AFAS

Dates February – May 2007
 Type of course/training and host organisation "English Language Course"
 US KFOR English Group

Personal skills and competences

Mother tongue(s)

Other language(s)

Self-assessment

European level (*)

English

Albanian

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C2	Proficient User	C2	Proficient User	C1	Proficient User	C1	Proficient User	C2	Proficient User

(*) [Common European Framework of Reference for Languages](http://europa.eu/curriculum/curriculum.htm)

Social skills and competences

- Excellent verbal and written communication skills in a professional environment. Experience in successful presentations and working closely with colleagues to achieve common goals. Experience working in teams and achieving common goals in work environments. Ability to manage conflicts and maintain harmony in the team. Organization and coordination of events.

Organisational skills and competences

- Experience in the development and implementation of strategies to achieve defined goals within the specified deadlines. Ability to organize tasks and manage time efficiently to accomplish tasks and projects. Ability to organize and monitor operational and logistical details to ensure successful completion of projects. Ability to lead and coordinate the team to achieve common objectives and to improve efficiency and cooperation.

Technical skills and competences

Good command and use of office equipment such as digital device/ scanners, cameras/recoding cam, photocopy machine etc.

Computer skills and competences

Good computer skills, excellent command of Microsoft Office (Word, Excel, PowerPoint and SPSS).

Driving licence

Category B vehicle.

Publications Presentations Projects
Conferences Seminars Honours
and awards Memberships
References Citations Courses
Certifications

Jashari, A., Kutllovci , E., (2020). The impact of human resource management practices on organizational performance case study: manufacturing enterprises in Kosovo. Theory and Practice 21 (1), 222-229. [The impact of human resource management practices on organizational performance case study: manufacturing enterprises in Kosovo | Business: Theory and Practice \(vgtu.lt\)](#)

Linku: <https://www.scopus.com/results/authorNamesList.uri?sort=count-f&src=al&sid=bdb7b47b11ead82b6bbf1e6e2a684d52&sot=al&sdt=al&sl=41&s=AUTHLASTNAME%28Jashari%29+AND+AUTHFIRST%28Arta%29&st1=Jashari&st2=Arta&orcidId=&selectionPageSearch=anl&reselectAuthor=false&activeFlag=true&showDocument=false&resultsPerPage=20&offset=1&itp=false¤tPage=1&previousSelectionCount=0&tooManySelections=false&previousResultCount=0&authSubject=LFSC&authSubject=HLSC&authSubject=PHSC&authSubject=SOSC&exactAuthorSearch=false&showFullList=false&authorPreferredName=&origin=searchauthorfreelookup&affiliationId=&txGid=e71ec30d631b41f3eab2136880c3f445>

Jashari, A., Kutllovci , E., (2020). Impact of training and development on financial performance. Case study: Kosovo enterprises. International Journal of Advanced Science and Technology. 29 (4), 3087-3094. [\(PDF\) Impact of Training and Development on Financial Performance Case Study: Kosovo Enterprises \(researchgate.net\)](#)

Jashari, A., Ibrahim, L. (2020). The role of recruitment and selection in financial performance. Case study: Kosovo service enterprises. European Academic Research. 8 (2), 614-622. [\(euacademic.org\)](#)

Jashari A., Terstena, A., Jashari, B. (2020) Improving efficiency of human resources with the use of new technologies and reorganization process. [Improving the efficiency of human resources with the use of new technologies and reorganization process | International Journal of Research in Business and Social Science \(2147- 4478\) \(ssbfnet.com\)](#)

Tahiri A, Kovaçi I, Agim TH, **Jashari A.** Effects of Human Resource Management on Health Tourism in Thermal Centers in Kosovo Case study: Centre's of Thermal Tourism in Kosovo. Acta Universitatis Danubius. Œconomica, Vol 16, No 3 (2020) [Effects of Human Resource Management on Health Tourism in Thermal Centers in Kosovo Case study: Centre's of Thermal Tourism in Kosovo | Acta Universitatis Danubius. Œconomica \(univ-danubius.ro\)](#)

Krasniqi S, **Jashari A,** Mehmeti I. Management's Perception of the Determinants that Influence SME's Performance: Evidence from Kosovo. Journal of Liberty and International Affair. Vol. 8, No. 3, (2022)

Jashari A, Kutlloci E, Ibrahim, L. The Role of recruitment and selection practice on financial performance. Case study: Kosovo medium service enterprises. UNICART International Conference Academic Research and Tourism. 06-07 April 2020 Dubrovnik, Croatia, <https://unicart.org/>

Jashari A, Kutllovci E. The Role of Recruitment and Selection in Financial Performance Case study: Kosovo Service Enterprises. Canadian institute for knowledge and development. 6/1/2020. <https://cikd.ca/>

Jashari A. 2nd International Conference on Research in Human Resource Management presented the paper "The Impact of Social Responsibility on Business Sustainability (Case Study: Kosovo Enterprises)" 24 - 26 June 2022 Oslo – Norway. [Oslo 2022 - Conference on Research in Human Resource Management \(icrhmr.org\)](#)

Jashari A. " The relationship between flexible rewards and subjective performance"19-21 October 2022 7th UNICART International Conference Academic Research and Tourism. International Multidisciplinary Conference, Malta & Republic of Moldova, <https://unicart.org/>

Jashari A., "Job Design and Employee Performance- Evidence from Kosovo". The International Conference on New Achievement in Science, Technology and Arts (ICNA-STA), University of Prishtina :Hasan Prishtina", 4th-5th May 2023, Prishtina, Kosovo.

Additional information

References available upon request

