

CURRICULUM VITAE

1. Mbiemri:	TËRSTENA	
2. Emri:	Arben	
3. Kombësia:	Shqiptar	
4. Shtetësia:	Kosovar	
5. Data e lindjes:	22.09.1981	
6. Gjinia:	Mashkull	
7. Detajet kontaktuese:	Sadovinë e Çerkezëve, Viti, p/n	
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8. Niveli Arsimor:		
	<i>Institucioni:</i>	Universiteti Agrar, Plovdiv - Bullgari
	<i>Data e diplomimit:</i>	2018
	<i>Diploma:</i>	Doktor në “Organizimi dhe Menaxhimi i Prodhimit”
	<i>Institucioni:</i>	Universiteti i Prishtinës, Prishtinë
	<i>Data e diplomimit:</i>	2012
	<i>Diploma :</i>	Master i Shkencave Ekonomike
	<i>Institucioni:</i>	Universiteti i Prishtinës, Prishtinë
	<i>Data e diplomimit:</i>	2004
	<i>Diploma/ Magjistratura:</i>	Ekonomist i Diplomuar
9. Titulli akademik:	Profesor i Asocuar	
	<i>Institucioni:</i>	Universiteti i Shkencave të Aplikuara në Ferizaj
	<i>Data e zgjedhjes:</i>	Tetor 2023
10. Publikimet shkencore		
Revistat Shkencore		
<i>Titulli i punimit</i>	<i>Emri i revistës</i>	<i>Viti / Vëllimi / faqet Year / Volume / pages</i>
Steering Stability: Governance Determinants and the Banking Business Insight from Southeastern European Countries	Multidisciplinary Science Journal ISSN 2675-1240 Malque publishing	2024, Vol. 7 Issue 5 (2025) https://malque.pub/ojs/index.php/msj/article/view/5536
“Impact of consumer preferences on Kosovo’s foreign trade” (Autor)	International Journal of Religion 2024	Volume: 5 Number 10 2024 pp. 4996-5000 ISSN: 2633-352X (Print) ISSN: 2633-3538 (Online) https://ijor.co.uk/ijor/article/view/7022/3697

<p>“The Impact of Inflation on the Profitability of Businesses: Evidence from Kosovo” (Autor)</p>	<p>Journal of Educational and Social Research www.richtmann.org Vol 13 No 4 July 2023</p>	<p>Vol 13 No 4, pp. 254-265 ISSN 2239-978X, July 2023 https://www.richtmann.org/journal/index.php/jesr/article/view/13426/13011 https://www.scopus.com/authid/detail.uri?authorId=57961121300</p>
<p>“Examining the owners and manager's perceptions of the determinants that influence the effectiveness of SME: Evidence from Kosovo” (Autor)</p>	<p>International Journal of Applied Economics, Finance and Accounting Vol. 17, No. 1, Jun 2023</p>	<p>Vol. 17, No. 1, pp. 67-75, ISSN2577-767X Jun 2023 http://onlineacademicpress.com/index.php/IJAEFA/article/view/1036/765 https://www.scopus.com/authid/detail.uri?authorId=57961121300</p>
<p>"The Impact Of Social Factors On The Sustainable Development Of Rural Tourism" (Koautor)</p>	<p>GENERAL MANAGEMENT Vol. 23, No. 191/ November 2022</p>	<p>Vol. 23, No. 191/ November 2022 https://admin.calitatea.ro/assets/Documents/Archive/PDF/20230106_0a77f11a-e480-4bc1-ac19-7c546b926db4.pdf https://www.scopus.com/authid/detail.uri?authorId=57961121300</p>
<p>“Improving the efficiency of human resources from the use of new technologies and the reorganization process” (Autor)</p>	<p>International Journal of Research in Business and Social science</p>	<p>IJRBS VOL 9 NO 1 ISSN: 2147-4478 Available online at www.ssbfn.net 2020 http://www.ssbfn.net/ojs/index.php/ijrbs/article/view/606/517</p>
<p>" The Challenges Of The Youth Employment In Kosovo " (Koautor)</p>	<p>Acta Universitatis Danubius. Œconomica, Vol 16, No 3 (2020)</p>	<p>Œconomica, Vol 16, No 3 (2020) https://journals.univ-danubius.ro/index.php/oeconomica/article/view/6599/6237</p>
<p>“ Business knowledge menagment as a prerequisite for a stronger position in the market” (Koautor)</p>	<p>Inernational Jurnal of Ecosystems and Ekology Science (IJESS)</p>	<p>ISSN 2224-4980 (e-version) Vol. 9/3.2019 Faqe.509-518 http://www.ijees.net/images/pdf/GazmendDEDA1ArbenT%C3%8BRSTENA2BUSINESSKNOWLEDGEMANAGEMENTASAPREREQUISITEFORASTRONGERPOSITIONINTHEMARKETpage509-518;-7ed278e747.pdf</p>
<p>“The impact of fiscalization and rimbursment in decrease level of informal economy and fiscal evazion” (Koautor)</p>	<p>International Journal of Current Engineering and Technology ©2019INPRESSCO,All Rights Reserved</p>	<p>E-ISSN 2277 - 4106, P-ISSN 2347 - 5161 (e-version) Vol. 9 No.4 2019 Faqe.536-542 http://inpressco.com/wp-content/uploads/2019/08/Paper9536-542.pdf</p>
<p>“Fiscal policy and foreign trade as a determinant of economic development - focus Kosovo” (Autor)</p>	<p>International Journal of Finance & Banking Studies, (IJFBS)</p>	<p>IJFBS, VOL 8 NO 3 ISSN: 2147-4486, 2019 Fq.77-87 https://www.ssbfn.net/ojs/index.php/ijfbs/article/view/497/454</p>

“The role of IT in the development of distance learning in publik and private universities in Kosovo (Autor)	International Journal of Ecosystems and Ekology Science (IJESS)	ISSN 2224-4980 (e-version) Vol. 9/3.2019 Faqe.491-500 http://www.ijees.net/images/pdf/ArbenT%C3%8BRSTENA1GazmendDEDA2THEROLEOFITINTHEDEVELOPMENTOFDISTANCELEARNINGINPUBLICANDPRIVATEUNIVERSITIESINKOSOVOpage491-500;-a0edc9c1e2.pdf
“Bussiness Environment in Kosovo” (Autor)	International Journal of Current Engineering and Technology 2019INPRESSCO,	E-ISSN 2277 – 4106, P-ISSN 2347 – 5161 (e-version) Vol. 9 No.4 2019 Faqe.543-552 http://inpressco.com/wp-content/uploads/2019/08/Paper10543-552.pdf
“The impact of fiscalization and rimbursment in decrease level of informal economy and fiscal evazion” (Koautor)	International Journal of Current Engineering and Technology ©2019INPRESSCO,All Rights Reserved	E-ISSN 2277 – 4106, P-ISSN 2347 – 5161 (e-version) Vol. 9 No.4 2019 Faqe.536-542 https://inpressco.com/wp-content/uploads/2019/08/Paper9536-542.pdf
“The success of personal sale” (Autor)	International Jurnal “KNOWLEDGE” Scientific Coference THE TEACHER OF THE FUTURE	ISSN 2545-4439 (printed) ISSN 1857 – 923X (e-version) Vol.20.6 Faqe.2849-2859 2017 http://eprints.ugd.edu.mk/19623/1/VI M%20-%20Bansko%202017.pdf
Abstrakte nga Konferencat Ndërkombëtare dhe Kombëtare		
<i>Titulli i punimit</i>	<i>Emri i revistës</i>	<i>Viti / Vëllimi / faqet Year / Volume / pagës</i>
“Businesses as carriers of economic development and legal infrastructure - case study in Kosovo”	Efes International Scietific Research and Innovation Congress, Izmir, Türkiye.	15 – 16, September 2024, Proceeding’s book, page 13, https://www.ubakkongre.com/_files/ugd/d0a9b7_7d9b4dc723b247acbcec7cfc2887afdb.pdf https://www.ubakkongre.com/
“The role of the legal infrastructure for Foreign Direct Investments as a determinant of economic development - Case study Kosovo”	3rd International Congress on Scientific Research by Iksad Institute, Istanbul, Türkiye,	May 1-2, 2024, Certificate of participation, Proceeding’s book, page 163, https://www.izdas.org/_files/ugd/614b1f_153c924a642942b4a4ef77a280a0e642.pdf

<p>“Legislation as a supporting determinant of business development - the case of Kosovo”</p>	<p>7th International Halic Congress on Scientific Research by Iksad Institute, Istanbul,</p>	<p>January 23-25, 2024, Proceeding’s book, page 394. Certificate, https://www.izdas.org/_files/ugd/614b1f_6f45d8aee1f74254b1d16f8e3da85990.pdf</p>
<p>“Digital marketing as a determinant of success for businesses”</p>	<p>4th International Conference on Inovative Marketing, Durres, Albania,</p>	<p>December 01-02.2023, Proceeding’s book, page 92, Certificate, https://uamd.edu.al/isicom/</p>
<p>“The impact of the digital economy on the growth of the gross domestic product (gdp)” (Koautorë)</p>	<p>INTERNATIONAL EUROASIA Congress on Scientific Researches and Recent Trends 11</p>	<p>May 22-23 jun 2023, Proceeding’s book, page 134, ISBN: 978-625-367-182-2Certifikat Page 1 https://f749d2de-b9db-4cec-b6d0-ee07a424fefb.filesusr.com/ugd/262ebf_48fdd5bd04394475bb1c4648f7a6eb58.pdf</p>
<p>“Entrepreneurship as a development factor in the growth and strengthening of a country's economy - evidence from Kosovo” (Autorë)</p>	<p>4th International Black Sea Modern scientific research congress - Rize - Turkey,</p>	<p>May 6-7jun 2023, Proceeding’s book, page 317, ISBN: 978-625-367-163-1 Certifikat Page 57 https://www.blackseacountries.org/_files/ugd/614b1f_9c31732aff53493bbf58a2662d8e1839.pdf</p>
<p>“The increase in prices, a consequence of inflation or disconnection of the supply chain” (Koautorë)</p>	<p>ICNA-STA - "International Conference on New Achievements in Science, Technology and Arts". held in Prishtina, Kosovo,</p>	<p>May 4-5, 2023, Proceeding’s book, page 120, ISBN: : 978-9951-9090-1-3 Certifikat Page 9 of 13 https://researchcult.net/wpcontent/uploads/2022/10/BoA_ICNA_STA_2023_Final.pdf https://researchcult.net/conference/icna-sta-scientific-conference-2023/</p>
<p>“The Consequences of The Pandemic on Businesses As Carriers of Economic Development- Evidence From Kosovo” (Autorë)</p>	<p>International Conference on Global Practice of Multidisciplinary Scientific Studies – IV, held in Turkish Republic of Northern Cyprus</p>	<p>April 28 – 30.2023. Proceeding’s book, page 266, ISBN: 978-625-367-078-8 https://2dc40e33-085f-40e0-8172-9a1f898c1942.filesusr.com/ugd/614b1f_2b3ed1ba00c240b0bd18781b0d587453.pdf</p>
<p>“The impact of subsidies on increasing economic productivity in the agricultural industry at the local level - Evidence from Kosovo”</p>	<p>ISPEC 11-th International Conference, Mus Alparslan University Mus, Turkey,</p>	<p>March 03-05.2023, Proceeding’s book, page 110, ISBN: 978-625-7720-91-5 Certificate – for on-line Presentation, https://en.ispeco.org/kongre-kitaplari https://en.ispeco.org/_files/ugd/614b1f_37d23320e66646bd901b58aeaf711c5c.pdf</p>

“The influence of the supply chain in agribusiness for the development of trade relations – focus on Kosovo” (Autorë)	6th International African Conference on current studies on contemporary sciences held,	February 10-11, 2023, Book of abstracts, page 397, ISBN: 978-625-8254-13-6 https://www.africansummit.org/_files/ugd/614b1f_3664e144fd1b4b83aa276ce774506fa3.pdf
The impact of covid-19 on the supply chain for the business activity of companies (Koautorë)	5. international ankara multidisciplinary studies congress	January 27-29,2023, Book of abstracts, page155, ISBN: 978-625-6404-52-6 https://www.izdas.org/_files/ugd/614b1f_6891de14610a47b7af24fa07a03d73f7.pdf
“Local economic development through capital investments - the case of the municipality of Pristina 2018-2021” (Koautorë)	Congress id istanbul international modern scientific research congress -IV	December 16-18, 2022 Book of abstracts, page 207, ISBN: 978-625-6404-15-1 https://en.istanbulkongresi.org/_files/ugd/614b1f_e891ce44a66646008c2dcb75a2e28117.pdf
“The effects of microcredit institutions on the development of the agricultural sector in rural areas - the case of Kosovo” (Autorë)	6th International Education & Innovative Sciences Congress, Burdur Burdur Mehmet Akif Ersoy University	November 24-25, 2022, Book of abstracts, page 432, ISBN: 978-625-6380-82-0 https://www.24kasim.org/_files/ugd/614b1f_f40d41858bab4d888bea2f95353ba48a.pdf
“The success of personal sale” (Autorë)	<i>International Jurnal “KNOWLEDGE” Scientific Coference THE TEACHER OF THE FUTURE</i>	ISSN 2545-4439 (printed) ISSN 1857 - 923X (e-version) Vol.20.6 Faqe.2849-2859 Bansko , Bullgari 2017 http://eprints.ugd.edu.mk/19623/1/VI-M%20-%20Bansko%202017.pdf
“Globalization and multinational Corporations Impact in international Trade” (Koaut)	<i>International Jurnal “KNOWLEDGE” Scientific Coference THE TEACHER</i>	ISSN 2545-4439 (printed) ISSN 1857 - 923X (e-version) Volum. 17.2 Faqe. 919-929 2017 http://eprints.ugd.edu.mk/19623/1/VI-M%20-%20Bansko%202017.pdf

11. Përvoja e punës:

<i>Data:</i>	Tetor 05/10/2020 - Prezent
<i>Vendi:</i>	Ferizaj
<i>Emri i Institucionit:</i>	Universiteti i Shkencave të Aplikuara
<i>Pozita:</i>	Prorektor për Buxhet, Financa dhe Infrastrukturë
<i>Përshkrimi:</i>	<p>Përgjegjës për:</p> <ul style="list-style-type: none"> • Përgatitja e Buxhetit të USHAF-it, • Përgatitja e Rishikimit të Buxhetit, • Përgatitja e raporteve dhe pasqyrave financiare, • Përgatitja dhe raportimi i projekteve kapitale, • Planifikimi, monitorimi dhe kontrollimi i shpenzimeve, • Përgjegjës për Infrastrukturën e USHAF-it, • Angazhime të tjera përcjellëse.

<i>Data:</i>	Tetor 2019- Prezent
<i>Vendi:</i>	Ferizaj
<i>Emri i Institucionit:</i>	Universiteti i Shkencave të Aplikuara
<i>Pozita:</i>	Prof. Asistent
<i>Përshkrimi:</i>	Ligjërues i lëndëve: <ul style="list-style-type: none"> • Ekonomi dhe Ndërmarrësi • Ndërmarrësia në Hoteli dhe Turizëm • Menaxhimi dhe Zhvillimi i Produkteve • Ndërmarrësi • Menaxhment Strategjik
<i>Data:</i>	Tetor 2015 - 2019
<i>Vendi:</i>	Ferizaj
<i>Emri i Institucionit:</i>	Universiteti i Shkencave të Aplikuara
<i>Pozita:</i>	Ligjërues
<i>Përshkrimi:</i>	Ligjërues i lëndëve: <ul style="list-style-type: none"> • Mjedisi Biznesor në Kosovë dhe • Bazat e Ekonomisë • Menaxhimi i projekteve • Statistika për Biznes • NVM në Turizëm • Shkrim Akademik etj. • Zyrtar për buxhet dhe financa i USHAF-it 12/2018-09/2019
<i>Data:</i>	Tetor 2013 - 2015
<i>Vendi:</i>	Ferizaj
<i>Emri i Institucionit:</i>	Universiteti i Prishtinës / Fakulteti i Shkencave Teknike të Aplikuara në Ferizaj
<i>Pozita:</i>	Asistent
<i>Përshkrimi:</i>	Asistent i lëndëve: <ul style="list-style-type: none"> • Mjedisi Biznesor në Kosovë dhe • Shkrim Akademik etj.
<i>Data:</i>	2012-2013
<i>Vendi:</i>	Prishtinë

<i>Emri i Institucionit:</i>	Universiteti AAB		
<i>Pozita:</i>	Asistent		
<i>Përshkrimi:</i>	Asistent i lëndëve: <ul style="list-style-type: none"> • Bazat e Marketingut, • Marketing Strategjik, • Marketingu Ndërkombëtar, 		
<i>Data:</i>	2008-2009		
<i>Vendi:</i>	Prishtinë		
<i>Emri i Institucionit:</i>	HIB Petrol		
<i>Pozita:</i>	Drejtor Gjeneral		
<i>Përshkrimi:</i>	<ul style="list-style-type: none"> • Përgjegjës kryesor për menaxhimin, planifikim , organizim, udhëheqje, stafit dhe kontroll të të gjitha niveleve hierarkike duke përfshirë kontaktet, lidhjen e marrëveshjeve për furnizimin, përcaktimin e planeve funksionale të punës, koordinimin e planeve të pagesave, dhe punë tjera përcjellëse. • Përzgjedhjen dhe aftësimin e detyrave të stafit punues, ndërtimin e hierarkisë së punës me punëtor, caktimin e orareve të punës sipas ndërrimeve për 24-orë punë etj. • Përcjelljes i vazhdueshëm i asortimanit, fuqisë punëtore,dhe bashkëpunëtorëve (blerësve & furnitorëve) për futjen, gjegjësisht eliminimin e produkteve, personelit dhe bashkëpunorve në aspektit përcjellës, në proporcionalitet të vazhdueshëm. • Përkthimin e nevojave të biznesit, stafit në procesin tekniko-teknologjik (SIM)..etj. 		
13. Informata shtesë:			
<i>Shkathtësitë organizative dhe kompetencat:</i>	Aftësi të dëshmuar menaxheriale dhe organizative, përkrahës në hartimin dhe zhvillimin e programeve softwerike për kontabilitet menaxhment, distribuim etj.		
<i>Shkathtësitë kompjuteri dhe kompetencat:</i>	Njohës profesional i të gjitha aplikacioneve të Microsoft, programeve Rikont, SIN, ALPHA, për Financa, Kontabilitet etj.		
<i>Shkathtësitë të gjuhës: (1 deri 5: 1vlerësimi më i ulët - 5 fluent)</i>			
<i>Gjuha</i>	<i>Të folurit</i>	<i>Shkrimi</i>	<i>Leximi</i>
Angleze	3	3	3
Serbe	3	3	3