

SYLLABUS

Basic data of the subject	
University/Faculty	University of Applied Sciences in Ferizaj Faculty of Tourism and Environment
Academic unit:	Tourism and Hospitality Management
Title of the subject:	Management Information System
Level:	Bachelor
Course Status:	Mandatory
Year of studies / semester:	Year II/ III
Number of hours per week:	3
Value of Credits - ECTS:	5
Time / location:	Friday 14:30 - 17:10/ auditorium 212
Course lecturer:	Prof. Asst. Dr. Bashkim Çerkini
Contact details:	Bashkim.cerkini@ushaf.net
Course Description	
Course Description	<p><i>This course enables students to understand the connection between the business and Information Technology (IT). Focus on practical part offers students opportunities to apply, their gained knowledge, in various hotels. During the semester they will use several different tools that make data collection and presenting them more meaningful.</i></p> <p><i>The focus of this course is to provide to students the opportunity to first of all understand the impact of MIS in an organization or a hotel company. During the semester will be defined MIS, will be considered different types of MIS and their use will be analysed as well as final products or outputs of the MIS. Introduction to Management Information Systems, Information, People and Technology as the source, structure and components of MIS, Types of information systems, and all these issues will be defined in this case.</i></p>
Objectives of the course:	<p><i>The main objective of this course is to teach the student basic knowledge on the role of business information system, the advantages of the information system, the development and management of business information system. Besides information system (IS), students are introduced with current information technology and its future, which affect the design and management of the new information system.</i></p>
1. Expected learning outcomes:	<p><i>Upon successful completion of this course, student will be able to:</i></p> <ul style="list-style-type: none"> • <i>Know and evaluate information systems development processes and techniques,</i> • <i>Recognize and evaluate hardware and software requirements for information systems,</i> • <i>Explain the security risks associated with information management systems.</i> • <i>Demonstrate the use and operation of</i>

	<ul style="list-style-type: none"> management information systems, Develop MIS strategies for various hospitality sectors. 		
Contribution to the student load (which must correspond with learning outcomes)			
Activity	Hour	Day/Week	In total
Lectures	2	15	30
Theory/Lab exercises	1	15	15
Practical work			
Contact hours/consultations with lecturer	2	4	8
Exercises in the field (study visits)	3	2	6
Tests, seminars	1	1	1
Home work			
Student's independent study time (library or home)	3	15	45
Final preparation for exam	6	3	18
Time spent during assessment (tests, quizzes, final exam)	2	1	2
Projects, presentations, etc.			
Total			125
Teaching methodology:	<p>The course takes 15 weeks with 2 hours of lectures and 2 hour weekly individual and group exercises. Exercises will be held in the form of individual and group work in which concrete examples will be discussed.</p> <p>Active participation is extremely important, so students are encouraged to attend lectures and exercises regularly and contribute to the discussions that take place in lectures. Lectures, individual work, seminar papers, discussions, group work.</p>		
Assessment methods:	<p>Seminar presentation with presentation 30% First test 30%, Second test 30% Attendance and Activity 10% Column Note - Calculated by collecting points from two tests together with those of attendance and activity. Score with Final Exam - 60% of Exam Points, Seminar Workshop and Presentation Points and attendance and activity points. Total 100%</p>		
Literature:			
Basic Literature:	<ol style="list-style-type: none"> Prof.dr.BashkimRuseti&KozetaServani: Sistemet e informacionit menaxhimit, Edmond Beqiri, Sisteme informacionit menaxhimentit, Dhjetor 2015 		
Additional Literature:	<ol style="list-style-type: none"> Haag&Cummings&Philips: MANAGMENT INFORMATION SYSTEMS FOR THE INFORMATION AGE, McGraw Hill, 2007 		

	2. Elizabeth Hardcastle; BUSINESS INFORMATION SYSTEMS; Free book online.
The ratio of theory and practice	Theory: 60%; Practice: 40%

Designed learning plan:	
Week:	Lectures and exercises to be held
Week one:	<i>Introduction to Management Information System</i>
Week two:	<i>Information, People and Technology as Source</i>
Week three:	<i>Hardware, input, processing and output devices</i>
Week four:	<i>System Software and Application Software</i>
Week five:	<i>Organization of data and information</i>
Week six:	<i>Test 1</i>
Week seven:	<i>Telecommunication and Networks</i>
Week eight:	<i>Internet, Intranet and Extranet</i>
Week nine:	<i>Electronic commerce</i>
Week ten:	<i>Digitization of hotel and business</i>
Week eleven:	<i>Business Intelligence, Electronic hospitality and electronic business</i>
Week twelve:	<i>Amadeus – Computer reservation System for airline tickets</i>
Week thirteen:	<i>Study visit in the company</i>
Week fourteen:	<i>Test 2</i>
Week fifteen:	<i>Summary of the subject and exam preparation</i>

Academic policies and rules of conduct:
Regular attendance of lectures and exercises is necessary, as well as active participation with discussion and solution of tasks. Not impeding the progress required for learning using mobile phones turned off or in silent mode.